

Activate your NetID account

Your NetID is a personal identifier that is used to access the SU computing resources. Follow the link below to activate your NetID:

<http://its.syr.edu/security/tutorials/index.php>

Connect to the Internet via AirOrangeX

AirOrangeX, Syracuse University's high-speed wireless network provides an encrypted secure connection (802.1x) to the SU network. The wireless network is now available in all University residential facilities, South Campus apartments, and in many University buildings located both on and off campus. To connect to the network follow the links below based on your platform:

- [Windows](#)
- [Macintosh](#)

SU's VPN Access

Syracuse University's Virtual Private Network (VPN) service enables students, faculty, and staff to access online University information resources and services from off-campus locations in the most secure manner possible. VPN builds an encrypted, virtual tunnel from a client's computing device to the University's network and, by doing so, protects the privacy of the data that is exchanged over the Internet between the device and the SU network. To setup your machine for VPN access follow the link below based on your platform:

- [Windows](#)
- [Macintosh](#)

Connecting to iSchool Printers

Here at the iSchool we have a unique way of gaining access to a printer on our network. Because we faced some IP based spam attacks last year we have moved all of our printers into a private subnet that will not allow unauthorized users from gaining access. Follow the links below based on your platform:

- [Windows](#)
- [Macintosh](#)

Retrieve email from syr.edu account

Your official Syracuse University email account has been established in a system called SUmil. SUmil is managed by the University and utilizes Microsoft's Live@edu email service called Outlook Live. If you are ready to use your mail login to the site using this address:

[Microsoft Outlook Live](#)

If you need additional assistance please visit the following website:

<https://sumail.syr.edu/default.aspx>

Use MySlice to registered for IST880

If you are not yet registered for your IST880 course, you can do so using the University's web application, MySlice. Simply navigate to the site <https://myslice.syr.edu/PTL8PROD/syrsignon.html> where you can login by entering your NetID and password credentials. Next, under the Enrollment tab you can select Enroll in a Class. Choose your Term, which will be fall 2009 and click Continue. Next, under the Enter Class Nbr enter 25567, click Enter. The class will then appear and click Enroll. You will then be enrolled in the class IST880. If you have any trouble or need any additional assistance contact IT Helpdesk at 315-443-2677.

Log onto the iSchool LMS

The iSchool has its own version of the LMS (Learning Management System), separate from the University. To login follow the steps below:

- 1) Navigate to the site <http://ischool.syr.edu/learn>.
- 2) Click the button **Click Here for Logon** on the left hand side of the page.
- 3) Enter your NetID and password to gain access to your course(s) within the LMS.
- 4) Once you have logged in your courses will appear within Blackboard on the Course List tab that contains the courses you are currently enrolled in.

Log onto your Sharepoint account

Sharepoint at Syracuse University is an environment that has been created to encourage and enhance the collaborative efforts of Syracuse University faculty, staff and students. To login follow the steps below:

- 1) Navigate to the site <http://sp.syr.edu>.
- 2) A popup will appear asking you for a User Name and Password which will be your NetID and password. Enter them and click Ok.

Log onto iSchool IT Services Website

The goal behind the IT Services website is to be the **one stop-shop** for all things related to information technology, within the School of Information studies. This is where you can get help with a wide variety of topics and download the latest software for your platform. To get started follow the instructions below:

- 1) Navigate to the IT Services logon page:
<http://itservices.syr.edu/AboutUs/OurWebsite/SULDAPLogin/tabid/149/Default.aspx?returnurl=%2fHome%2ftabid%2f36%2fDefault.aspx>
- 2) Login using your NetID and password.
- 3) After logging in you will see that now you can submit a helpdesk request if you are experiencing any IT related issues. Scroll down to the bottom-left hand of the page and Click the link Submit a Helpdesk Request.
- 4) Simply fill out the Title and a brief description of what the problem is and click Submit Request and it will be forwarded to our IT Services group at the iSchool.
- 5) To get to the Downloads page, hover over the My IT Services tab on the left hand side of the page and the link My Downloads will appear. Click on that link and a list of available downloads will appear for you to download to either your Mac or Windows PC.

Setup scholar.google.com to show SU Library holdings

- 1) Login to the site <http://scholar.google.com/>
- 2) Click on Scholar Preferences
- 3) Under Library Links be sure that Syracuse University access links are checked and Click Save Preferences at the bottom right-hand corner of the page.

Retrieve a journal article via the Library's EZProxy system

Contracts with our database vendors require us to restrict access to faculty, staff, and currently enrolled students of Syracuse University. When on campus (i.e., within the SU computing network), connections to subscription resources are automatic. Off campus access requires login through a proxy server. By using EZproxy, your browser becomes part of the Syracuse University network, regardless of your location. To connect with EZProxy, follow the instructions at the following website <http://libwww.syr.edu/lis/proxy/>.